

Service & Support Capabilities

From system implementation to maintenance, C2i presents a wide range of services.

C2i operates multiple service facilities throughout the southeast to provide prompt reliable response to our customers' needs. ISA certified technicians provide inspection, calibration, testing, startup and system support.

C2i maintains a fleet of service vehicles, each equipped and stocked with the latest test equipment, as well as frequently used parts, expediting replacement time.



C2i's field service group is certified and trained to perform:

- ◆ Onsite radio propagation surveys
- ◆ Calibration and startup of a broad range of instruments
- ◆ Fiber optic installation, termination and testing
- ◆ NPDES permit calibrations
- ◆ Panel replacement/modifications

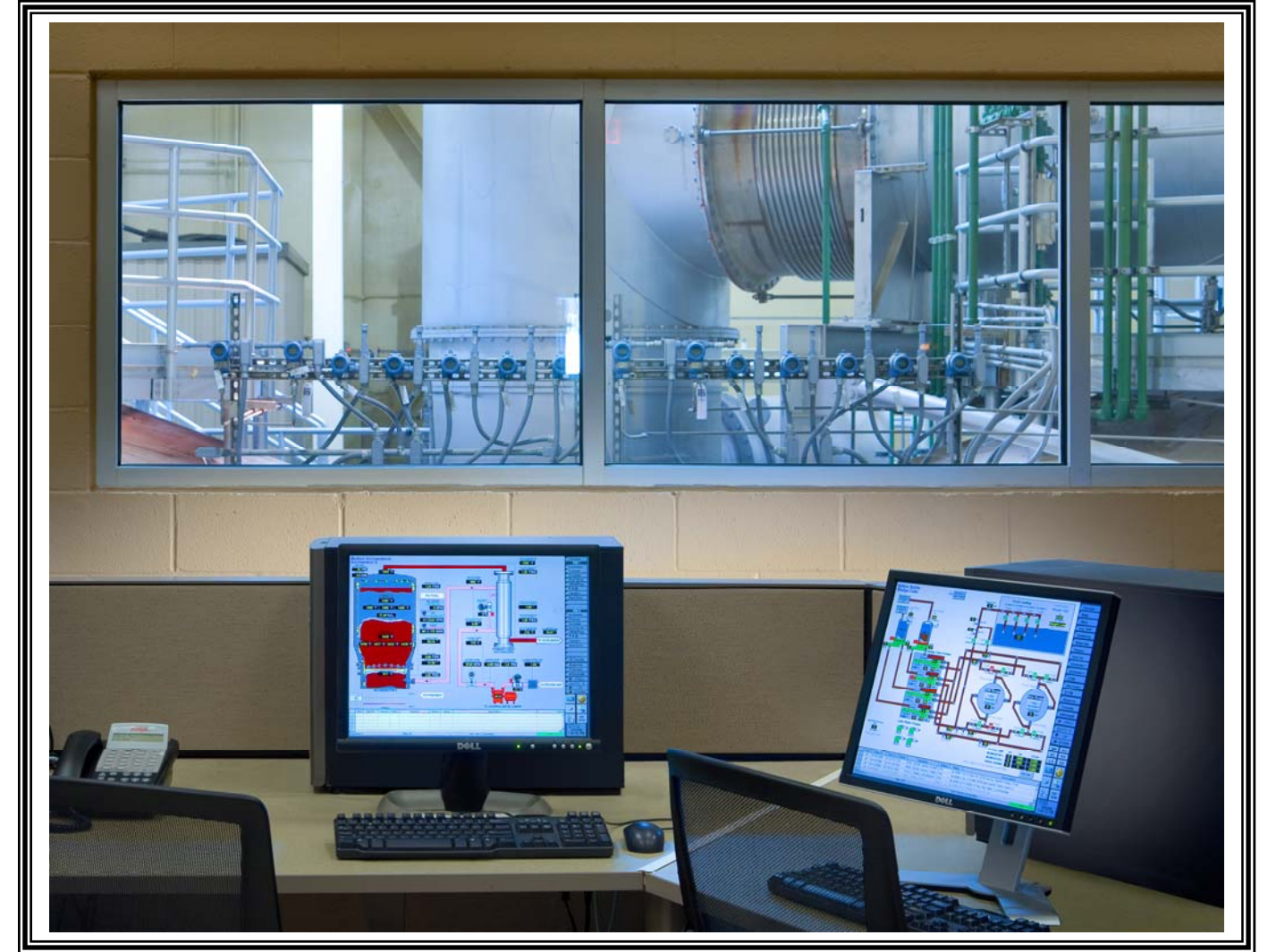
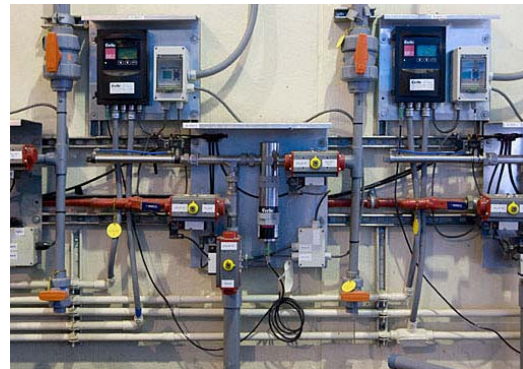
Service Plans

Control Instruments' commitment to our customers does not stop at commissioning. C2i offers customized support plans and service contracts that provide 24-hour/7-day support for all instrumentation, SCADA and IT systems. Service plans are tailored to match customer requirements, such as:

- ◆ Emergency responses
- ◆ Remote access support
- ◆ Part replacement
- ◆ Frequency of visits
- ◆ Telephone support

Service plans may include any of the following:

- ◆ Quarterly/annual instrument calibrations
- ◆ Software maintenance and upgrades
- ◆ SCADA/PLC backup
- ◆ Training of personnel
- ◆ System documentation



For support of your C2i system, or your existing instrumentation, call C2i service

404-351-1085

Replacement Parts - Repair - Support

www.c2iinc.com

In an ever-changing world, it's refreshing to know some things don't change - we offer the same support at the same telephone number as we have done for half a century.

C2i
Control Instruments, Inc.

Nationwide System Integration

Control Instruments, Inc. Manages Every Phase Of System Development In-House

Control Instruments, Inc. (C2i) is a full-service systems integrator, specializing in custom-built process instrumentation and SCADA systems for municipal and industrial applications. For half a century we've been providing innovative, cost-effective design solutions that help our customers maximize the efficiency and productivity of their operations.

C2i has worked extensively designing total system solutions for municipal water and wastewater treatment facilities, as well as a host of general industrial applications. Whether your needs include a custom-designed system, or a system fabricated to your specifications, C2i has the background and resources to get your project on-line.

The total in-house capability offered by Control Instruments, Inc. ensures complete control of every phase of system design and development. We have the expertise to manage a project from initial concept development through system implementation, including start-up and commissioning. We integrate our resources in design, manufacturing, testing, evaluation, and start-up to ensure that the completed system will perform to design specifications.



Facility



shipment, and is built in compliance with UL standards.

Engineering and Design Capabilities

Engineering is the heart of every system we design. We maintain a close relationship with the client throughout the design stage, which ensures that the system will meet the customer's needs in the most cost-efficient manner. Our complete in-house engineering and design capability allows us to tailor systems to specific applications. Our project engineers objectively evaluate a project, develop the strategy, and select the appropriate equipment to get the job done right.

C2i, established in 1962, is headquartered in Smyrna, Georgia, which is located just outside of Atlanta. Our 10,000 square-foot engineering office and our adjacent 16,000 square-foot manufacturing facility allows us to carefully manage each aspect of system design and fabrication.

C2i takes pride in its efforts to ensure the quality of the products we use and the systems we supply. Equipment is selected on the basis of its suitability to the application, taking into account the environment, severity of duty, and requirements for interfacing with other equipment. Ease of maintenance, availability of parts and service, and past experience with the types of equipment involved are major considerations.

C2i provides complete testing for each of its systems prior to shipment - whether specified or not. C2i is a certified and regularly inspected UL 508 / 698 panel shop. Every system is tested prior to

Water and Wastewater Systems

Control Instruments, Inc. has an extensive background designing system solutions for municipal water and wastewater operations. We can work with you in updating and modernizing an existing facility, or design a totally new operation employing the latest technology in instrumentation and control.

C2i has experience in multiple programmable logic controllers, as well as Human Machine Interface (HMI) software packages. Our experience includes variable speed drive systems, supervisory control and data acquisition systems (SCADA), analytical, flow and level control systems. Our expertise also includes a variety of communication methods such as fiber optic, spread spectrum radios and cellular links.



Industrial Applications

Control Instruments, Inc. is your single source contact for complete system solutions in a wide variety of industrial applications, including hydrant fueling. C2i has provided the control system for fueling at the following major airports:



- ▲ Boston Logan
- ▲ Chicago O'Hare
- ▲ Denver International
- ▲ Salt Lake City
- ▲ Dallas-Fort Worth
- ▲ Raleigh-Durham
- ▲ Spokane
- ▲ Cincinnati/N. Kentucky.

Our engineering team specializes in custom-built process instrumentation, programmable controllers, and variable speed drive systems. We combine process knowledge with system expertise to provide a complete solution that assures proper performance from the initial approval to system start-up.

Design Build

C2i has implemented over 1,000 control systems utilizing a variety of hardware and software, and has participated in millions of dollars worth of design-build solutions. As a licensed electrical contractor in multiple states, C2i can provide a turnkey solution or act as an instrumentation subcontractor in conjunction with other team members to provide the client with a superior system. C2i provides continuous value-added recommendations to ensure that the customer obtains the best value for the investment.

Using Today's Technology

To ensure that we provide our clients with the best solution, C2i is constantly training our engineering and service staff on the latest technologies available.

